

Data entry sequence number:

Data entry initials:

FOCUSED ANTENATAL CLIENT EXIT INTERVIEW & RECORD REVIEW (ANC)

Facility name:

Facility code:

District code:

Type of facility (enter H=Hospital; C=Health Centre; D=Dispensary; N=Maternity/Nursing Home):

Date today:

Facility administration (enter G=Government; M=Mission; P=Private):

Team code:

Surveyor code:

Please see sampling instructions in Surveyor's Manual.

Hello. My name is _____ and I am working with Family Care International. We are conducting a survey about the health of women in this community. We would very much appreciate your participation in this survey. I would like to ask you about your health and about issues related to pregnancy and childbirth. We will be asking you some questions about the health facility you attended today. We will not share your identity or your individual responses with the staff at that facility or with anyone else. Only the survey organizers and the committee monitoring the ethics aspects of this study will be able to see the data. The responses you provide will be kept strictly confidential and will not be shown to other persons. There are no risks involved in participating in the study. Participation in this study or refusal to participate will not affect your ability to access health services or any other services. The interview usually takes between 10 and 20 minutes to complete.

Participation in this survey is voluntary and you can choose not to answer any individual question or all the questions. However, we hope that you will participate fully in this survey since your views are important. At this time, is there anything you would like to ask me about the survey? For additional information about the survey and your participation in it, you can contact FCI.

By consenting, you indicate that you understand the information I just read about the study and that you are willing to participate.

Signature of interviewer:

Date:

May I begin the interview now?

ANC101	<p>What form of transport did you use to get to the clinic today?</p> <p><i>Do not read out list. Tick one best response.</i></p>	<p><input type="radio"/> 1 Walked</p> <p><input type="radio"/> 2 Donkey or other animal</p> <p><input type="radio"/> 3 Bicycle</p> <p><input type="radio"/> 4 Motorcycle</p> <p><input type="radio"/> 5 Automobile</p> <p><input type="radio"/> 6 Bus</p> <p><input type="radio"/> 22 Other (specify):</p>
ANC102	<p>How long did it take you to reach this facility today?</p> <p><i>Enter response in minutes (e.g. 1 hour 30 minutes would be entered as 90 minutes).</i></p>	<p><input type="radio"/> Minutes: _____</p>
ANC103	<p>When do you think it is good to visit a health provider for pregnancy-related care?</p> <p><i>Listen carefully. Do not read list. Probe for multiple responses on when is the best time to go for pregnancy-related care and tick all that apply.</i></p>	<p>1 Before pregnancy</p> <p>2 At the time menstrual period is first missed</p> <p>3 At the 'quickening' (when movement is felt)</p> <p>4 When the pregnancy begins to show/is obvious</p> <p>5 When there is a problem/feeling ill</p> <p>6 Just before delivery</p> <p>7 At time of delivery</p> <p>22 Other (specify): _____</p> <p>77 Do not know</p>

ANC104	<p>How many times do you think a woman needs to go for ANC at a health facility during pregnancy?</p> <p><i>Tick the best response.</i></p>	<p>1 Once during pregnancy 2 4 times 3 More than 4 times (specify): ___ 22 Other (specify): _____ 77 Do not know</p>
ANC105	<p>In your opinion, what are the main purposes of going for antenatal care?</p> <p><i>Probe to identify perceived benefits of attending ANC. Listen carefully and probe for multiple responses. Tick all that apply. Do not read out list.</i></p>	<p>1 For a check-up to ensure pregnancy is progressing well 2 For advice on self-care during pregnancy 3 For advice on how to prepare for delivery 4 For information on danger signs during pregnancy/delivery 5 For vitamins, medications, immunizations 6 For treatment of problem/illness 7 To obtain an antenatal card 8 To learn the expected due date 22 Other (specify): _____ 77 Do not know</p>
ANC106	<p>Do you have your antenatal card (Mother's Card) with you today?</p> <p><i>If Yes, ask to see the card.</i></p>	<p>0 No 1 Yes</p>
ANC107	<p>How long have you been pregnant?</p> <p><i>Enter response in months, and consult the ANC card, if available, to verify client's response about the gestation of the pregnancy.</i></p>	<p>Months: _____ 77 Do not know</p>
ANC108	<p>How many times have you come for ANC for this pregnancy?</p> <p><i>Enter number of times and consult the ANC card, if available, to verify client's response about the number of ANC visits for this pregnancy.</i></p>	<p># Times: _____ 77 Do not know</p>
ANC109	<p>How much time did you spend waiting to meet with the health provider today (in minutes)?</p>	<p>Minutes: _____ 77 Do not know</p>
ANC110	<p>Not counting waiting time, how long (in minutes) was your consultation with the health provider today?</p>	<p>Minutes: _____ 77 Do not know</p>
ANC111	<p>Did you think your consultation with the health provider was too short, too long, or the right length of time?</p>	<p>0 Too short 1 Too long 2 Right length of time 77 Don't know</p>
ANC112	<p>Today, did you have a chance to meet the health care provider in private?</p>	<p>0 No 1 Yes</p>
ANC113	<p>During your visit to this facility, did the staff treat you with respect?</p>	<p>0 No 1 Yes</p>
ANC114	<p>Did they speak to you in a kind tone of voice?</p>	<p>0 No 1 Yes</p>
ANC115	<p>Did you feel that the staff cared about you and your well-being?</p>	<p>0 No 1 Yes</p>
ANC116	<p>Did the staff ask you if you had any questions or concerns?</p>	<p>0 No 1 Yes</p>

ANC117	<p>Did you ask any questions today?</p> <p><i>If No, probe to find out why client did not ask any questions and go to question ANC119</i></p> <p><i>Do not read list out. Tick one best response.</i></p>	<p>1 Yes</p> <p>2 Did not have any questions (Go to ANC119)</p> <p>3 Did not feel comfortable to ask questions (Go to ANC119)</p> <p>4 Provider too busy/No time for questions (Go to ANC119)</p> <p>22 Other (specify) (Go to ANC119): _____</p>
ANC118	<p>Did you understand the answers to your questions?</p>	<p>0 No</p> <p>1 Yes</p> <p>2 Did not receive answer(s) to my question(s)</p>
ANC119	<p>Would you return to this facility for maternal health services?</p>	<p>0 No</p> <p>1 Yes</p> <p>77 Do not know</p>
ANC120	<p>Did the staff ask you to come back for another visit?</p>	<p>0 No</p> <p>1 Yes</p>

I would now like to know more about the services that you received during your visit today. Did the staff...

ANC201	<p>...Check your blood pressure?</p>	<p>0 No</p> <p>1 Yes</p>
ANC202	<p>...Perform an abdominal examination?</p>	<p>0 No</p> <p>1 Yes</p>
ANC203	<p>...Check the baby's heartbeat?</p>	<p>0 No</p> <p>1 Yes</p>
ANC204	<p>...Provide iron supplements?</p>	<p>0 No</p> <p>1 Yes</p>
ANC205	<p>...Provide drugs to prevent malaria?</p>	<p>0 No</p> <p>1 Yes</p>
ANC206	<p>.....Carry out laboratory tests or advise you to go for lab tests?</p>	<p>0 No</p> <p>1 Yes</p>

I would now like you to think about ALL of your visits during this pregnancy, including today. During any of these visits, did the staff...

ANC301	<p>...Ask about your medical history?</p>	<p>0 No</p> <p>1 Yes</p> <p>77 Do not know/remember</p>
ANC302	<p>...Take a blood sample?</p>	<p>0 No</p> <p>1 Yes</p> <p>77 Do not know/remember</p>
ANC303	<p>...Take a urine sample?</p>	<p>0 No</p> <p>1 Yes</p> <p>77 Do not know/remember</p>

ANC304	...Give you iron supplements?	0 No 1 Yes 77 Do not know/remember
ANC305	...Give you a TT (tetanus) immunisation?	0 No 1 Yes 77 Do not know/remember
ANC306	...Give you drugs to prevent malaria?	0 No 1 Yes 77 Do not know/remember
I would now like you to think about ALL THE TOPICS YOU HAVE DISCUSSED with nurses/midwives during this pregnancy, including today. During any of your consultations, did the staff...		
ANC401	...Give you information or advice about diet and nutrition during pregnancy?	0 No 1 Yes 77 Do not know/remember
ANC402	... Tell you your expected due date?	0 No 1 Yes 77 Do not know/remember
ANC403	... Give you an update on how the baby is growing?	0 No 1 Yes 77 Do not know/remember
ANC404	... Discuss the importance of planning or preparing for delivery?	0 No 1 Yes 77 Do not know/remember
ANC405	...Discuss the items or supplies that will be needed during delivery (whether you deliver at home or in a health facility)?	0 No 1 Yes 77 Do not know/remember
ANC406	... Discuss the place of birth?	0 No 1 Yes 77 Do not know/remember
ANC407	... Advise you to give birth in a health facility?	0 No 1 Yes 77 Do not know/remember
ANC408	... Discuss with you the closest facility that provides delivery care during the day and night?	0 No 1 Yes 77 Do not know/remember
ANC409	... Inform you of the costs you should anticipate for delivery?	0 No 1 Yes 77 Do not know/remember
ANC410	... Discuss with you the importance of saving funds in advance for delivery?	0 No 1 Yes 77 Do not know/remember
ANC411	... Discuss how other family members can assist in planning or preparing for delivery?	0 No 1 Yes 77 Do not know/remember

ANC412	...Inform you of danger signs during pregnancy?	0 No 1 Yes 77 Do not know/remember
ANC413	...Inform you of danger signs during delivery?	0 No 1 Yes 77 Do not know/remember
ANC414	...Inform you of danger signs after delivery?	0 No 1 Yes 77 Do not know/remember
ANC415	...Advise you about where to go for medical help if you have a problem during pregnancy or delivery, such as bleeding, swelling, convulsions or fits?	0 No 1 Yes 77 Do not know/remember
ANC416	...Discuss how you would get to the health facility if there were an emergency?	0 No 1 Yes 77 Do not know/remember
ANC417	...Discuss the dangers of malaria during pregnancy?	0 No 1 Yes 77 Do not know/remember
ANC418	...Talk about preventing and testing for HIV/AIDS?	0 No 1 Yes 77 Do not know/remember
ANC419	...Talk about prevention of mother-to-child transmission of HIV?	0 No 1 Yes 77 Do not know/remember
ANC420	...Talk about other sexually transmitted infections?	0 No 1 Yes 77 Do not know/remember
Now I would like to ask you a few questions about your plans for your current pregnancy and delivery.		
ANC501	Where do you plan to give birth? <i>Listen carefully. Do not read out list. Tick one best response.</i>	1 At a health facility 2 At home 3 At a TBA's home 22 Other (specify): _____ 77 Do not know
ANC502	Whom do you plan to assist you during the delivery? <i>Listen carefully. Do not read out list. Tick one best response.</i>	1 Health professional 2 TBA 3 Family member 4 TBA who is a family member 22 Other (specify): _____ 77 Do not know
ANC503	What is your age? <i>If respondent is less than 20 years of age, continue to ANC504. If patient is 20 years of age or older, skip ANC504 and go directly to the next section, which records data from the Mother's Card.</i>	Years: _____

<p>CHECK: IS CLIENT LESS THAN 20 YEARS? <i>If respondent is less than 20 years of age, continue to ANC504. If client is 20 years or older, skip ANC504 and go to the following section, which records data from the Mother's Card.</i></p>		
ANC504	<p>Do you think that the maternity services at this facility are convenient and easy for a young person such as yourself to use?</p>	<p>0 No 1 Yes</p>
ANC505	<p>Do you have any suggestions for improving the quality of care at this facility?</p> <p><i>Probe to ascertain how respondent viewed the quality of care provided and how it could be improved.</i></p>	
<p>Lastly, I would like to record some data from your Mother's Card, which will also help us evaluate the quality of antenatal care services.</p> <p><i>Do not read questions ANR601-ANR614 aloud. Refer to the Mother's Card to answer the questions.</i></p>		
ANR601	<p>Has the number of pregnancies including current pregnancy been recorded on the card?</p>	<p>0 No 1 Yes</p>
ANR602	<p>For the <u>current pregnancy</u>, what is the gestational age in weeks at first ANC visit as recorded on the card?</p> <p><i>Enter number of weeks or tick Not recorded.</i></p>	<p>Weeks: _____ 88 Not recorded</p>
ANR603	<p>How many times is WEIGHT recorded on the card?</p> <p><i>Enter number of times weight was recorded. Do not enter actual weight! If not recorded, enter 0.</i></p>	<p>Measurements: _____</p>
ANR604	<p>How many times was BLOOD PRESSURE (BP) measured and recorded on the card?</p> <p><i>Enter number of recordings. Do not enter actual BP readings! If not recorded, enter 0.</i></p>	<p>Recordings: _____</p>
ANR605	<p>How many times is FUNDAL HEIGHT recorded on the card?</p> <p><i>Enter number of recordings. Do not enter actual fundal height measurements. If not recorded, enter 0.</i></p>	<p>Recordings: _____</p>
ANR606	<p>How many times was the PROTEINURIA measured and recorded on the card?</p> <p><i>Enter the number of recordings. Do not enter actual proteinuria readings. If not recorded, enter 0.</i></p>	<p>Recordings: _____</p>
ANR607	<p>Are the results of a haemoglobin (HB) test recorded on the card?</p>	<p>0 No 1 Yes</p>
ANR608	<p>Are the results of a palor test recorded on the card?</p>	<p>0 No 1 Yes</p>
ANR609	<p>Was supplementation with iron/folic acid recorded on the card?</p>	<p>0 No 1 Yes</p>
ANR610	<p>How many tetanus toxoid immunisations were recorded on the card?</p> <p><i>If client had only one dose, but had been pregnant and fully immunised against tetanus within previous three years, tick One dose, fully immunised. If only one dose was recorded and there is no record of previous immunisation within previous three years, tick One dose, partially immunised.</i></p>	<p>0 None 1 One dose, partially immunized 2 One dose, fully immunized 3 Two doses 22 Other (specify): _____</p>

ANR611	Are the results of a syphilis test recorded on the card?	0 No 1 Yes
ANR612	Was the provision of malaria prophylaxis recorded on the card?	0 No 1 Yes
ANR613	What type of malaria prophylaxis was provided?	0 None 1 Chemoprophylaxis (Chloroquine) 2 Intermittent presumptive treatment (SP) 22 Other (specify): _____
ANR614	How many doses are recorded on the card?	0 None 1 Total: _____

Thank you for taking the time to speak to us today. Do you have any suggestions for improving the maternity services here?

Interviewer, use this space to record any comment(s) made by the client.