

Individual In-Depth Interview Guide: SKILLED ATTENDANT

Interview Schedule

Interviewer Comments:

Interviewer code _____

Date _____

District _____ Location _____

Venue _____

Time: from _____ to _____

IN-DEPTH INTERVIEW WITH INDIVIDUAL SKILLED ATTENDANT

Respondent Code:	Name:
Location of facility:	Qualification:
Number of years in practice:	Distance of provider's home to facility:
Employment status: (owner) (employee) (retired)	Shift worked: (day shift) (night shift) (other shift: _____)

Research Objectives:

Overall Objectives:

- A. To determine skilled provider perspectives on current quality of facility-based obstetric care, service conditions, enabling environment factors; and what/how providers think could be changed.
- B. To test concepts for strategies to increase use of skilled attendance for all births, for obstetric emergencies, and during the early postpartum period.

Specific Objectives:

- A. To understand the provider perspective on what types of preparation women and families now make for birth
- B. To understand how birth preparedness with emphasis on use of skilled care can be improved, and the feasibility
- C. To determine provider perspectives on preferences of women for birth attendant and birth location
- D. To identify reasons why women do or do not use skilled care (barriers, motivators, willingness to change)
- E. To determine provider perspective on reasons for household and community level delays in seeking skilled care for normal births and in obstetric emergencies (delay 1: recognizing/deciding to seek skilled care and delay 2: reaching skilled care), and reasons for provider/facility delays in receiving skilled care for normal births and in obstetric emergencies (delay 3: receiving quality skilled care).
- F. To determine awareness of the need for and content of early postpartum care (1&2 weeks after birth).
- G. To explore the concept of “links to skilled care” and assess the willingness of skilled providers to interact with various types of potential “link care providers” (TBAS or other community members) in their district.
- H. To document provider perspective on provider communication of birth preparedness and skilled care

Say: This is part of a study to learn more about how we can help women be healthier in pregnancy and childbirth. We want to ask you about providers' ideas on how to have more women delivery in health facilities.

BIRTH PREPAREDNESS

Notes for the Interviewer

Key ideas to explore:

- What is the skilled provider perspective on the preparations women and their families make for childbirth?
- What is the skilled provider perspective on improving birth preparedness with emphasis on use of skilled care?

Questions to ask:

1. What preparations do women and their families around here make for childbirth?

Who is involved? When do they make these arrangements?

2. As a healthcare provider, what do you do to help women prepare for childbirth?

What do you discuss with women and/or their families during pregnancy? Do you ever tell them to purchase any items or set money aside in advance? Do you advise them to deliver at health facilities? Do you ever discuss what they should do if there's an obstetric emergency?

3. What do you think could be done to help women and their families better prepare for childbirth?

Do you think there is anything in particular that could be done to encourage women to plan for childbirth in a health facility?

SKILLED CARE AT CHILDBIRTH

Notes for the Interviewer

Key ideas to explore:

- What is the provider perspective on women's preferences for birth attendant and birth location?
- What does the provider think he/she can do to encourage women to deliver in a health facility?

Questions to ask:

4. In your opinion, where do women in your district prefer to give birth?

Why? Do their families hold the same preferences? How so? If you or your daughter/ sister were to give birth, where would she choose to deliver?

5. How would you describe the women in your community who deliver at health facilities?

Are they at all different from the women who deliver with TBAs (if there are no complications)? From women who deliver at home by themselves or with a relative? How so? What do you think women like most about delivering with skilled attendants? What do they like most about delivering with TBAs? At home?

6. What do you think providers can do to encourage women to deliver in a health facility with a skilled attendant?

Is there anything that you do? Is there anything else that you could do?

7. Have you ever assisted a delivery in a health facility for which a TBA was also present?

If yes: What happened? How did you feel about it? Would you be willing to accommodate other women in this way?

If no: If a woman wanted to deliver with a TBA helping her in this way, how would you feel about it?

SKILLED CARE FOR OBSTETRIC EMERGENCIES

Notes for the Interviewer

Key ideas to explore:

- Why do skilled provider think women do not reach skilled care in a timely manner?
- How do skilled attendants view facility-level delays during obstetric emergencies?

Questions to ask:

8. As you know, women do not always get skilled care in time in case of an emergency. Why do you think that is?

How do women, their families, and TBAs recognize that a problem needs to be treated at a health facility? What delays women from actually leaving their house once a decision has been made? What kinds of arrangements for money, transport, and other problems do women and their families have to make?

9. Once a woman with an obstetric complication arrives at your health facility, can you describe what happens to her?

Whom does she talk to first? Whom does she see next? When do you discuss payment? What can keep her from getting care immediately? In your opinion, is there anything that could be done to help women get faster emergency care in a facility such as yours?

10. We know that sometimes when a woman needs to be referred to another health facility, there are problems that arise for these women and their families. Can you think of anything that could be done to help them?

EARLY POSTPARTUM CARE

Notes for the Interviewer

Key ideas to explore:

- What is the awareness among skilled providers of the need for and content of early postpartum maternal care (at the first and second weeks following birth)?
- How do skilled providers think early postpartum care coverage could be increased?

Questions to ask:

11. When do you think a woman who had a normal delivery should get postpartum care?

For herself? For the newborn? Why do you think it is important for a woman to receive care at that point in time? How many check-up visits do you think a woman should receive after her delivery?

12. Does your facility offer early postpartum care (i.e. within seven to fourteen days after delivery)?

For the woman? For the newborn? Is this care offered in the facility or at home? Who comes for this service?

13. What type of services do you think should be offered to women during early postpartum care?

What services are currently offered at your facility? For the woman? For the newborn?

14. Do you think it is easy or difficult for new mothers to make postpartum care visits to facilities in the first and second weeks after birth?

Please explain. What do you think could be done to make it easier for women to receive postpartum care? Are home visits an option?

SOCIAL SUPPORT/ COMMUNICATION CHANNELS

Notes for the Interviewer

Key ideas to explore:

- What is the provider perspective on who comprise the social networks of skilled care providers?
- What is the provider perspective on how communication for birth preparedness and skilled care awareness creation could be improved through existing and new channels?

15. Do you have regular meetings with other skilled providers in the community and/or facility?

If yes: How often? When? What happens during those meetings? Do you have other opportunities to meet or socialize with other skilled providers in the community and/or facility? When? How often? Do you think these formal and/or informal meetings could be used to share information about increasing women's access to skilled care during childbirth? In what way?

16. How do you think you could collaborate with community-based providers to improve access to skilled care during childbirth and in the early postpartum period?

Are you involved in any supervision of TBAs or other community-based providers? If so, how do often do you conduct supervisory visits?

Say: Thank you for answering all our questions about giving birth. Your answers have been helpful. Maybe you have thought of something that we have left out. Is there anything that you can think of that we need to know but has not come out?

THANK YOU VERY MUCH FOR TAKING THE TIME TO TALK TO ME.